

From: Axon <donotreply@contact.axon.com>
Sent: Tuesday, February 5, 2019 11:03 AM
To: Scott Snyder
Subject: Get hands-on experience with the TASER 7 at Accelerate 2019

CAUTION - EXTERNAL SENDER - THIS EMAIL ORIGINATED OUTSIDE OF THE CITY'S EMAIL SYSTEM
Do not click links or open attachments unless you recognize the sender and know the content is safe.



Don't worry, you still have a chance to save on Accelerate 2019 with group pricing.

Pay only \$200 per person after your first two full-price registrations. That's almost \$300 off the normal registration price —money you can invest back into protecting your community.

Need help convincing your colleagues to attend with you? Show them our [testimonial video](#) from 2018 attendees. Over 97 percent of 2018 attendees recommend Accelerate to their colleagues, and it's easy to see why.

REGISTER NOW



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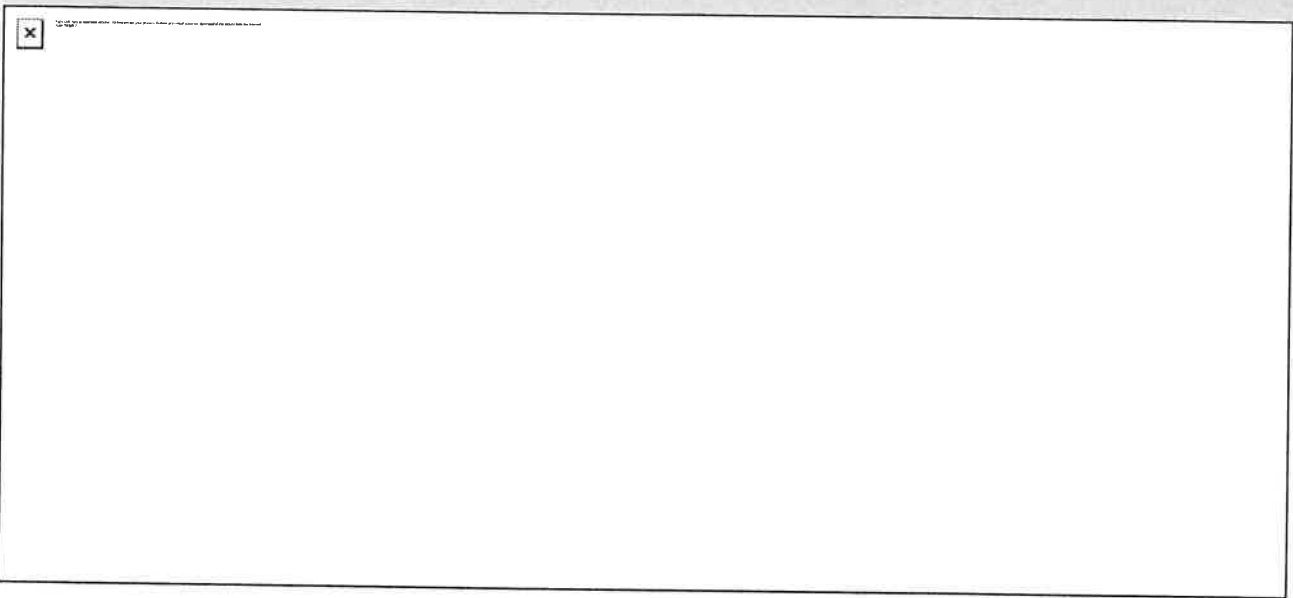


From: Axon <donotreply@axon.com>
Sent: Friday, February 1, 2019 9:03 AM
To: Scott Snyder
Subject: Don't forget about the upcoming Axon roadshow

CAUTION - EXTERNAL SENDER - THIS EMAIL ORIGINATED OUTSIDE OF THE CITY'S EMAIL SYSTEM
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Reminder info included.

Display issues? [View in browser](#)



JOIN US AT OUR UPCOMING ROADSHOW

Hello,

We're just reminding you that the Officer Safety Plan roadshow is just around the corner.

Time: 11:00 AM - 2:00 PM

DATE: *Friday, February 15, 2019*

LOCATION: *The Lot- Liberty Station 2620 Truxtum Rd, San Diego, California 92106*

We'll explore how Officer Safety Plans can:

- Keep officers and communities safer while saving critical budget by bundling our products and services
- Provide your agency with next generation devices – like TASER 7 and Axon Body 3
- Create process efficiencies by having devices and evidence management tools work seamlessly with officer-centric Axon Records

If you haven't already, click or tap the link to register for this event. See you soon!

REGISTER HERE

Sincerely,

Axon

Protect Life



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Kelsey Barak

From: Axon <donotreply@contact.axon.com>
Sent: Tuesday, January 29, 2019 10:07 AM
To: Scott Snyder
Subject: Early-bird pricing for Accelerate 2019 ends Jan. 31

CAUTION - EXTERNAL SENDER - THIS EMAIL ORIGINATED OUTSIDE OF THE CITY'S EMAIL SYSTEM
Do not click links or open attachments unless you recognize the sender and know the content is safe.

Early-bird pricing for Accelerate 2019 ends Jan. 31.

This is the lowest price we will be offering on the public safety tech conference that 97 percent of 2018 attendees recommend. Don't miss your chance to save up to \$200 on registration.

Want to provide even more value to your agency? Pair the conference with our TASER Master Instructor Course or enroll in Body Worn Camera Certification.

REGISTER NOW



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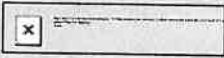


From: Axon <donotreply@axon.com>
Sent: Friday, January 18, 2019 2:05 PM
To: Scott Snyder
Subject: You're invited to our roadshow.

CAUTION - EXTERNAL SENDER - THIS EMAIL ORIGINATED OUTSIDE OF THE CITY'S EMAIL SYSTEM
Do not click links or open attachments unless you recognize the sender and know the content is safe.

Minimize your budget while maximizing safety.

Display issues? [View in browser](#)



JOIN US AT OUR UPCOMING ROADSHOW

Hello,

After years of law enforcement service, you've likely reached the conclusion that some things just don't change – like always having to slog through a cumbersome, bureaucratically-built budget process. We believe that this process shouldn't stand in the way of keeping officers

equipped with the most effective and most current public safety technologies – a belief we know that you share.

That's why we've created Officer Safety Plans (OSPs). OSPs were specifically created to help minimize the roadblocks often encountered during procurement while keeping your agency and your officers outfitted with the most current technologies. We'd love to treat you to lunch and talk about OSPs in more detail.

The Officer Safety Plan roadshow will be hosted at *The Lot- Liberty Station*
2620 Truxtum Rd, San Diego, California 92106 from *11:00 AM - 2:00 PM* on **Friday, February 15, 2019**. We'll cover how OSPs:

- Keep officers and communities safer while saving critical budget by bundling our products and services
- Provide your agency with next generation devices – like TASER 7 and Axon Body 3
- Create process efficiencies by having devices and evidence management tools work seamlessly with officer-centric Axon Records

We look forward to seeing you at this roadshow and exploring how OSPs can help alleviate some of your agency's age-old problems. Click or tap the button below to register.

REGISTER NOW

Sincerely,

Axon
Protect Life



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Kelsey Barak

From: Rachel Lopez
Sent: Wednesday, January 16, 2019 3:28 PM
To: Scott Snyder
Subject: RE: Fontana PD Quote #Q-193693-43447.756BS

So did I! I was missing a package from a different vendor that arrived on the same day.

Rachel Lopez

Administrative Technician • Fontana Police Department
rlopez@fontana.org • Office: (909) 350-7749

From: Scott Snyder
Sent: Wednesday, January 16, 2019 3:14 PM
To: Rachel Lopez <rlopez@fontana.org>
Subject: RE: Fontana PD Quote #Q-193693-43447.756BS

Got them, thank you. I was starting to think they vanished.

Scott

Scott Snyder

Sergeant • Fontana Police Department
ssnyder@fontana.org • Office: (909) 356-3372

From: Rachel Lopez
Sent: Wednesday, January 16, 2019 3:09 PM
To: Scott Snyder <ssnyder@fontana.org>
Subject: RE: Fontana PD Quote #Q-193693-43447.756BS

I placed it on your desk. It was mixed in with a large order downstairs.

Rachel Lopez

Administrative Technician • Fontana Police Department
rlopez@fontana.org • Office: (909) 350-7749

From: Scott Snyder
Sent: Wednesday, January 16, 2019 3:08 PM
To: Rachel Lopez <rlopez@fontana.org>
Subject: RE: Fontana PD Quote #Q-193693-43447.756BS

Where was the box? I checked everywhere.

Scott Snyder

Sergeant • Fontana Police Department

ssnyder@fontana.org • Office: (909) 356-3372

From: Rachel Lopez

Sent: Wednesday, January 16, 2019 2:30 PM

To: Brad Sweeney <bsweeney@taser.com>

Cc: Scott Snyder <ssnyder@fontana.org>

Subject: RE: Fontana PD Quote #Q-193693-43447.756BS

Hi Brad,

The box has been located. Thank you for providing the information.

Thank you,

Rachel Lopez

Rachel Lopez

Administrative Technician • Fontana Police Department

rlopez@fontana.org • Office: (909) 350-7749

From: Brad Sweeney <bsweeney@taser.com>

Sent: Wednesday, January 16, 2019 12:52 PM

To: Rachel Lopez <rlopez@fontana.org>

Subject: RE: Fontana PD Quote #Q-193693-43447.756BS

TRACK ANOTHER SHIPMENT

037047473172319 

Delivered
Wednesday 12/26/2018 at 12:51 pm



DELIVERED

Signed for by: MERICA

GET STATUS UPDATES

OBTAIN PROOF OF DELIVERY

FROM

Scottsdale, AZ US

TO

Fontana, CA US

BRAD SWEENEY

TASER Inside Sales

O / 480.502.6228

AXON.COM

GET TASER 7, AXON BODY 3 AND AXON RECORDS ON OSP

From: Rachel Lopez [<mailto:rlopez@fontana.org>]

Sent: Wednesday, January 16, 2019 12:48 PM

To: Brad Sweeney <bsweeney@taser.com>

Cc: Scott Snyder <ssnyder@fontana.org>

Subject: RE: Fontana PD Quote #Q-193693-43447.756BS

Thank you for getting back me Brad.

Could you please provide who signed for the package on that day?

Thank you,
Rachel

Rachel Lopez

Administrative Technician • Fontana Police Department
rlopez@fontana.org • Office: (909) 350-7749

From: Brad Sweeney <bsweeney@taser.com>
Sent: Wednesday, January 16, 2019 11:32 AM
To: Rachel Lopez <rlopez@fontana.org>
Cc: Scott Snyder <ssnyder@fontana.org>
Subject: RE: Fontana PD Quote #Q-193693-43447.756BS

Hi Rachel,

Sorry for not getting back to you. I just wanted to circle back and be sure you received the package? It shows that it arrived on 12/26.

Tracking number: 037047473172319

BRAD SWEENEY

TASER Inside Sales

O / 480.502.6228

AXON.COM

GET TASER 7, AXON BODY 3 AND AXON RECORDS ON OSP.

From: Rachel Lopez [<mailto:rlopez@fontana.org>]
Sent: Thursday, January 10, 2019 10:38 AM
To: Brad Sweeney <bsweeney@taser.com>
Cc: Scott Snyder <ssnyder@fontana.org>
Subject: Re: Fontana PD Quote #Q-193693-43447.756BS

Good Morning Brad,

Do you have an ETA on the battery order? Or do you have tracking info?

Thank you,
Rachel Lopez

Sent from my iPad

Rachel Lopez

Administrative Technician • Fontana Police Department
rlopez@fontana.org • Office: (909) 350-7749

On Dec 19, 2018, at 8:08 AM, Brad Sweeney <bsweeney@taser.com> wrote:

Rachel,

I have received your signed quote and placed it in to processing for you, thank you!

Taser has an estimated delivery time of roughly 2 weeks until you receive your shipment.

Please feel free to reach out if you need anything else at all.

Regards!

BRAD SWEENEY
TASER Inside Sales

O / 480.502.6228

AXON.COM

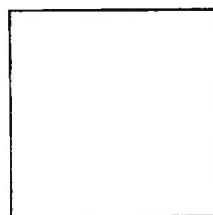
GET TASER 7, AXON BODY 3 AND AXON RECORDS ON OSP.

From: Rachel Lopez [<mailto:rlopez@fontana.org>]
Sent: Tuesday, December 18, 2018 4:59 PM
To: Brad Sweeney <bsweeney@taser.com>
Subject: Fontana PD Quote #Q-193693-43447.756BS

Good Afternoon Brad,

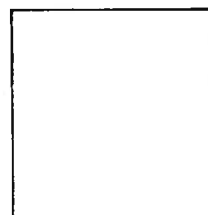
Attached is the signed quote I received from Sgt. Snyder for the battery pack order. Please let me know if you need anything else to proceed with the order.

Thank you,
Rachel Lopez



Rachel Lopez

Administrative Technician • Fontana Police Department
City of Fontana • 17005 Upland Ave • Fontana, CA 92335
rlopez@fontana.org • Office: (909) 350-7749



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Kelsey Barak

From: Rachel Lopez
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Where was the box? I checked everywhere.

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Cc: Scott Snyder <ssnyder@fontana.org>
Subject: RE: Fontana PD Quote #Q-193693-43447.756BS

Hi Brad,

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Fontana, CA US

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TASER Inside Sales

 / 480.502.6228

AXON.COM

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From: Rachel Lopez [<mailto:rlopez@fontana.org>]
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To: Brad Sweeney <bsweeney@taser.com>
Cc: Scott Snyder <ssnyder@fontana.org>
Subject: RE: Fontana PD Quote #Q-193693-43447.756BS

Thank you for getting back me Brad.
Could you please provide who signed for the package on that day?

Thank you,
Rachel

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To: Rachel Lopez <rlopez@fontana.org>
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Subject: RE: Fontana PD Quote #Q-193693-43447.756BS

Hi Rachel,

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Tracking number: 037047473172319

BRAD SWEENEY

TASER Inside Sales

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AXON.COM

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To: Brad Sweeney <bsweeney@taser.com>
Cc: Scott Snyder <ssnyder@fontana.org>
Subject: Re: Fontana PD Quote #Q-193693-43447.756BS

Good Morning Brad,

Do you have an ETA on the battery order? Or do you have tracking info?

Thank you,
Rachel Lopez

Sent from my iPad

Rachel Lopez

Administrative Technician • Fontana Police Department
rlopez@fontana.org • Office: (909) 350-7749

On Dec 19, 2018, at 8:08 AM, Brad Sweeney <bsweeney@taser.com> wrote:

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Rachel,

I have received your signed quote and placed it in to processing for you, thank you!

Taser has an estimated delivery time of roughly 2 weeks until you receive your shipment.

Please feel free to reach out if you need anything else at all.

Regards!

BRAD SWEENEY
TASER Inside Sales

O / 480.502.6228

AXON.COM

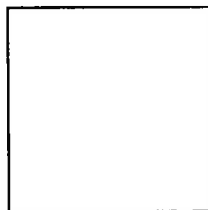
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Sent: Tuesday, December 18, 2018 4:59 PM
To: Brad Sweeney <bsweeney@taser.com>
Subject: Fontana PD Quote #Q-193693-43447.756BS

Good Afternoon Brad,

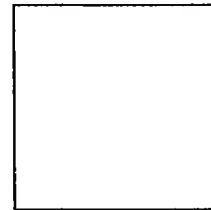
Attached is the signed quote I received from Sgt. Snyder for the battery pack order. Please let me know if you need anything else to proceed with the order.

Thank you,
Rachel Lopez



Rachel Lopez

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Kelsey Barak

From: /O=EXCHANGELABS/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=9FC5157B003345139BD99AF9934529FE-SCOTT SNYDE
Sent: Wednesday, January 16, 2019 3:07 PM
To: Rachel Lopez
Subject: RE: Fontana PD Quote #Q-193693-43447.756BS

Where was the box?

From: Rachel Lopez
Sent: Wednesday, January 16, 2019 12:43 PM
To: Brad Sweeney <bsweeney@taser.com>
Cc: Scott Snyder <ssnyder@fontana.org>
Subject: FW: Fontana PD Quote #Q-193693-43447.756BS

Good Afternoon Brad,

Please see the response below. If you could please send us more on the tracking info that would be greatly appreciated.

Thank you,
Rachel

Rachel Lopez

Administrative Technician • Fontana Police Department
rlopez@fontana.org • Office: (909) 350-7749

From: Scott Snyder
Sent: Wednesday, January 16, 2019 11:50 AM
To: Rachel Lopez <rlopez@fontana.org>
Subject: Re: Fontana PD Quote #Q-193693-43447.756BS

I am out if the city for the next few hours. I tried call Taser 5 times last week and no one answered to help me. I have yet to get any package on my desk or been notified of its arrival.

Scott

Scott Snyder

Sergeant • Fontana Police Department
ssnyder@fontana.org • Office: (909) 356-3372

On Jan 16, 2019, at 11:48, Rachel Lopez <rlopez@fontana.org> wrote:

Thank you for getting back me Brad.

Could you please provide who signed for the package on that day?

Thank you,
Rachel

Rachel Lopez

Administrative Technician • Fontana Police Department
rlopez@fontana.org • Office: (909) 350-7749

From: Brad Sweeney <bsweeney@taser.com>
Sent: Wednesday, January 16, 2019 11:32 AM
To: Rachel Lopez <rlopez@fontana.org>
Cc: Scott Snyder <ssnyder@fontana.org>
Subject: RE: Fontana PD Quote #Q-193693-43447.756BS

Hi Rachel,

Sorry for not getting back to you. I just wanted to circle back and be sure you received the package? It shows that it arrived on 12/26.

Tracking number: 037047473172319

BRAD SWEENEY
TASER Inside Sales

O / 480.502.6228

AXON.COM

GET TASER 7, AXON BODY 3 AND AXON RECORDS ON OSP

From: Rachel Lopez [<mailto:rlopez@fontana.org>]
Sent: Thursday, January 10, 2019 10:38 AM
To: Brad Sweeney <bsweeney@taser.com>
Cc: Scott Snyder <ssnyder@fontana.org>
Subject: Re: Fontana PD Quote #Q-193693-43447.756BS

Good Morning Brad,

Do you have an ETA on the battery order? Or do you have tracking info?

Thank you,
Rachel Lopez

Sent from my iPad

Rachel Lopez

Administrative Technician • Fontana Police Department
rlopez@fontana.org • Office: (909) 350-7749

On Dec 19, 2018, at 8:08 AM, Brad Sweeney <bsweeney@taser.com> wrote:

Rachel,

I have received your signed quote and placed it in to processing for you, thank you!

Taser has an estimated delivery time of roughly 2 weeks until you receive your shipment.

Please feel free to reach out if you need anything else at all.

Regards!

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AXON.COM

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Rachel Lopez

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Kelsey Barak

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Subject: RE: Fontana PD Quote #Q-193693-43447.756BS

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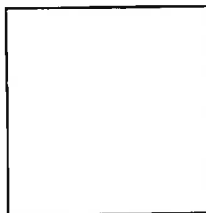
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Subject: Fontana PD Quote #Q-193693-43447.756BS

Good Afternoon Brad,

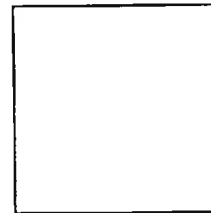
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From: /O=EXCHANGELABS/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=9FC5157B003345139BD99AF9934529FE-SCOTT SNYDE
Sent: Wednesday, January 16, 2019 3:07 PM
To: Rachel Lopez
Subject: RE: Fontana PD Quote #Q-193693-43447.756BS

Hi Rachel

I checked the delivery room and the equipment room for any box from Axon or Taser. There is nothing to be found.

Scott

From: Rachel Lopez
Sent: Wednesday, January 16, 2019 12:43 PM
To: Brad Sweeney <bsweeney@taser.com>
Cc: Scott Snyder <ssnyder@fontana.org>
Subject: FW: Fontana PD Quote #Q-193693-43447.756BS

Good Afternoon Brad,

Please see the response below. If you could please send us more on the tracking info that would be greatly appreciated.

Thank you,
Rachel

Rachel Lopez

Administrative Technician • Fontana Police Department
rlopez@fontana.org • Office: (909) 350-7749

From: Scott Snyder
Sent: Wednesday, January 16, 2019 11:50 AM
To: Rachel Lopez <rlopez@fontana.org>
Subject: Re: Fontana PD Quote #Q-193693-43447.756BS

I am out if the city for the next few hours. I tried call Taser 5 times last week and no one answered to help me. I have yet to get any package on my desk or been notified of its arrival.

Scott

Scott Snyder

Sergeant • Fontana Police Department
ssnyder@fontana.org • Office: (909) 356-3372

On Jan 16, 2019, at 11:48, Rachel Lopez <rlopez@fontana.org> wrote:

Thank you for getting back me Brad.
Could you please provide who signed for the package on that day?

Thank you,
Rachel

Rachel Lopez

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Hi Rachel,

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Tracking number: 037047473172319

BRAD SWEENEY
TASER Inside Sales

O / 480.502.6228

AXON.COM

GET TASER 7, AXON BODY 3 AND AXON RECORDS ON OSP

From: Rachel Lopez [<mailto:rlopez@fontana.org>]
Sent: Thursday, January 10, 2019 10:38 AM
To: Brad Sweeney <bsweeney@taser.com>
Cc: Scott Snyder <ssnyder@fontana.org>
Subject: Re: Fontana PD Quote #Q-193693-43447.756BS

Good Morning Brad,

Do you have an ETA on the battery order? Or do you have tracking info?

Thank you,
Rachel Lopez

Sent from my iPad

Rachel Lopez

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On Dec 19, 2018, at 8:08 AM, Brad Sweeney <bsweeney@taser.com> wrote:

CAUTION - EXTERNAL SENDER - THIS EMAIL ORIGINATED OUTSIDE OF THE CITY'S EMAIL SYSTEM

Do not click links or open attachments unless you recognize the sender and know the content is safe.

Rachel,

I have received your signed quote and placed it in to processing for you, thank you!

Taser has an estimated delivery time of roughly 2 weeks until you receive your shipment.

Please feel free to reach out if you need anything else at all.

Regards!

BRAD SWEENEY
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GET TASER 7, AXON BODY 3 AND AXON RECORDS ON OSP!

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Kelsey Barak

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Kelsey Barak

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Hi Sgt. Snyder,

Could you please confirm this arrived? I was on vacation at this time.

Thank you,
Rachel

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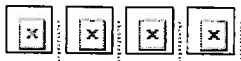
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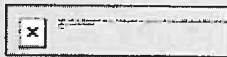


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From: Axon <noreply@axon.com>
Sent: Tuesday, January 15, 2019 6:10 PM
To: Scott Snyder
Subject: Axon Evidence.com will be upgraded on January 22, 2019

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AXON JANUARY 2019 RELEASE ANNOUNCEMENT

Axon Evidence will be upgraded on January 22, 2019

Axon's January release adds important update for customers that use Evidence Sync to upload restricted evidence to Axon Evidence.com. We are also happy to announce the availability of TASER 7 support pages in Axon Evidence.com, along with other Evidence.com improvements and updates for other Axon products.

Many of this month's updates are the result of your feedback, and we want to continue to encourage you to contact us to let us know what is working and what improvements we can make.

We do not expect any downtime during the update. Refer to the [Axon Evidence.com Maintenance Schedule](#) on the Axon website for information on the update schedule times for your region.

What's coming in the January Axon Evidence.com release:

- **Update for Restricted Evidence Uploaded from Evidence Sync**
 - Based on customer feedback, Axon has made a change to how users are added to the Axon Evidence.com access list for restricted evidence. With this change, when a video is uploaded from Evidence Sync with a restricted category is applied, only the user who uploaded the video is added to the access list. In this situation, if the assigned body camera user is different than the uploader, then the assigned user will not have access to the restricted evidence.
- **TASER 7 Support in Axon Evidence**

- With the January release, Axon is making support for TASER 7 Conducted Energy Weapons (CEW) generally available in Axon Evidence.com. This support adds a new Inventory page, used to track the health and status of TASER 7 handles, cartridges, and batteries. Please see the complete Release Notes, linked at the end of the email, for more information.
- **Resolved Issues**
 - Each month we include a list of issues that have been resolved in Axon Evidence.com. It can be easy to overlook these changes, but we want to encourage you to review this section of the release notes.

Other Axon product and field app updates:

- **Axon Evidence Partner API Updates**
 - This update adds an optional rankId parameter to the response when getting user information. Please see the complete Release Notes, linked at the end of the email, for more information.
- **Evidence Upload XT Update**
 - An updated version of Evidence Upload XT will be released in mid-January. The updated version will enforce the Evidence Upload XT Bandwidth Settings managed from the Axon Evidence.com Admin page, allow users to set up folders for automatic file uploads to Axon Evidence.com, and has general bug fixes and product improvements. Note: This update was originally planned for late-December 2018, but was delayed to avoid conflicting with the year-end holidays.
- **Axon Capture for iOS Update**
 - In mid-January 2019, Axon will release an updated version of Axon Capture for iOS (version 4.1). The changes for this version include: added security enhancements, removed the ability to create a new Axon Evidence account from the app, and resolved an Axon Citizen issue by removing the no category option from the category selector.
- **Axon Interview v3.9.17**
 - We are happy to announce the release of Axon Interview version 3.9.17 with added support for Axis IP cameras and improved I/O module functionality. The updated version will be available starting January 22, 2019. Please see the complete Release Notes, linked at the end of the email, for more information.

Coming Soon Announcements:

This section of the release notes provides advanced notice about major upcoming features, updates, and applications that might require new or updated agency processes. We want to both prepare you for and motivate you with our solutions' continuing progress.

- **Evidence Groups** - In February Axon will roll out new Evidence Groups functionality. Evidence Groups will build on-top of the existing Group feature in Axon Evidence.com to enable agencies to assign evidence ownership to a Group and automate evidence access based on group membership. Currently, the Group feature only allows group monitors to access evidence recorded by users that are currently group members. With Evidence Groups, users with a supervisor role can always access all evidence assigned to their groups; even if the user that recorded the evidence is no longer a member of the group. Note that while users can be members/monitors of multiple groups at one time, each user and each piece of evidence can only be assigned to one Evidence Group at one time.
- **User Rank** - In the coming months, Axon will deploy additional functionality to add and manage User Rank as part of a user's profile. User Ranks will allow agencies to define ranks and rank abbreviations used by their agency. Administrators can optionally assign a rank to user profiles as well as search for users by rank. Our initial plans are to expose user rank in user search and the user detail pages. In the future, rank may be used with other functionalities.
- **Device Home in Axon Evidence** - In February Axon will add a new Device Home attribute for devices to help improve agency device inventory management. The Device Home attribute can be added to devices and then used to find devices on the Axon Evidence.com Inventory search page and help an agency track where devices are kept when they are not deployed with users. Agencies can add Device Home information that corresponds to organizational or physical locations in the agency, such as precincts, divisions, or stations. Then the Device Home attribute can be set to the appropriate Device Home for the agency's devices.
- **Redaction Studio Timeline Zoom Feature** - As part of our on-going Redaction Studio improvements, Axon will be adding a timeline zoom feature that allows users to zoom in and out on the segment timeline for finer control and placement of video and audio masks.
- **Axon Interview Live Streaming** - In February Axon will release an refreshed version of the Axon Interview Live Streaming client. The updated version will have a redesigned user interface, along

with ability to monitor more rooms simultaneously, add bookmarks during an interview, and collaborate with other users on notes within the the live streaming application, which will can be viewed in Axon Evidence.com. Additionally, the update will provide useful information, such as a health check of the cameras and how long the interview has been recording.

- **Redaction Assistant** - In December Axon launched early access for Redaction Assistant. We are getting feedback from our early access partners and improving the overall processes. Redaction Assistant is an add-on to the standard Axon Redaction Studio functionality. Redaction Assistant speeds up your redaction process by checking videos for common objects, such as license plates and video screens, and automatically adding mask segments to those objects. Once Redaction assistant has completed the check, Redaction Studio users can review and edit the mask segments as needed. This cuts down the amount of time you need to spend on tedious, repetitious tasks and lets you focus on more important parts of redaction. Additionally, Redaction Assistant's ability to identify objects will improve over time, further reducing the time needed for reviews and editing.
- **Axon Performance** - programs produce vast amounts of data. Reviewing all that data can be an extremely time-consuming, manual, and paper-based process. Axon Performance allows agencies to take a more automated, data-driven approach to this work by guiding frontline supervisors through intuitive policy review workflows that highlight officer and squad performance based on agency defined criteria. Additionally, Axon Performance can assist agencies by selecting a randomized sample of body-worn videos for supervisor review, highlighting calls for service without a body-worn video, and surfacing uncategorized evidence that's scheduled for deletion. Axon Performance is currently in early access and will be released late in the first quarter of 2019. See the [Axon Performance product page](#) for additional information and watch the release notes for additional product announcements.

[VIEW COMPLETE RELEASE NOTES](#)

If you have any questions about the information in this release, please contact Technical Support.

North America: [1-800-978-2737](tel:1-800-978-2737) ext 2

UK: [+44 1-327-709-666](tel:+44-1-327-709-666)

Australia: [1-800-512-069](tel:1-800-512-069)

New Zealand: [1-800-005-161](tel:1-800-005-161)

International: See our [Contact Us](#) page

Email: support@axon.com

Sincerely,

The Axon Team

Protect Life

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"<http://go.pardot.com/e/636291/2019-01-15/3rnsdj/930077981?h=-Gb16GgRVIkNEIvaP3150C28sZkke6aNvrCu3vHZtJE>". All emails from Evidence.com will have your agency's logo and address you by "Firstname Lastname" and Badge ID. Please forward emails that appear suspicious to Help@Evidence.com



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From: Axon <donotreply@contact.axon.com>
Sent: Monday, January 14, 2019 2:05 PM
To: Scott Snyder
Subject: Axon Accelerate — Register now, pay later

CAUTION - EXTERNAL SENDER - THIS EMAIL ORIGINATED OUTSIDE OF THE CITY'S EMAIL SYSTEM
Do not click links or open attachments unless you recognize the sender and know the content is safe.

The best price on Accelerate, extended to Jan. 31.

ONE LAST CHANCE

Customers told us that our early-bird pricing deal was gone before they even had a chance to take advantage of it. We knew we needed to remedy this tragic situation. So, we're extending our special offer until the end of the month.

But once it's gone, it's gone...and you won't see a better ticket price for Accelerate this year, guaranteed.

We know that you may still be working out budgets or getting approval. No problem. All you need to do to lock in early bird pricing is to register before January 31st. You can submit payment at a later date. Need help getting approval? We can help with that, too, with a [justification letter](#).

Lock in the guaranteed lowest price today!

REGISTER NOW



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O / 480.502.6228

AXON.COM

GET TASER 7, AXON BODY 3 AND AXON RECORDS ON OSP

From: Rachel Lopez [<mailto:rlopez@fontana.org>]
Sent: Tuesday, December 18, 2018 4:59 PM
To: Brad Sweeney <bsweeney@taser.com>
Subject: Fontana PD Quote #Q-193693-43447.756BS

Good Afternoon Brad,

Attached is the signed quote I received from Sgt. Snyder for the battery pack order. Please let me know if you need anything else to proceed with the order.

Thank you,
Rachel Lopez



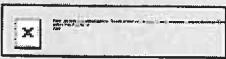
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Kelsey Barak

From: Rick Smith <rick.smith@contact.axon.com>
Sent: Thursday, January 10, 2019 8:07 AM
To: Scott Snyder
Subject: Help me tell your story

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Display issues? [View in browser](#)



Hello,

I'd like to ask for your help. This year, there is a book being published called "The Thin Blue Lie: The Failure of High Tech Policing." It's written by Matt Stroud, a person who, shall we say, holds police (and Axon) in very low regard.

I am also writing a book, called "The End of Killing" – which is a counterpoint, setting forth a strategy for how the continued evolution of less-lethal capabilities will save ever more lives... culminating when we reach the performance of something like the Star Trek Phaser.

Critics like Mr. Stroud rely upon telling the stories of where lives are lost. We need to balance his negative narrative by telling the stories of the lives you all have saved, and the risks you undertake to do so.

If you have a story about how you or someone else from your agency used some of our technology to save a life, or to better protect the public, would you mind sharing it with me? We can't just respond with statistics, we need the human stories of the amazing and heroic work you do.

If you respond and share a story, I will take your email as permission to retell your story. Write it exactly as you would want it told (redacting personal identifying information as

appropriate). Feel free to identify your agency, your officers, or not. I will assume what you send is ready for sharing.

Also, please send me your address, so we might send you back a little gift as a thank you for helping us tell the story of the good work we do together.

Let me conclude by thanking you for doing an often thankless job. I am sorry for people who feel they need to smear you, and I am committed to pushing back against them.

I am thankful to be a part of your community, and a part of your team. I can't wait to read more of your stories, and I will share them widely with the rest of the team here at Axon. It frequently puts a lump in our throat to learn of how you put the heroics together with our technology to do amazing things.

For those of you who didn't see it, here's a link to the tribute we put together with OneRepublic to celebrate and thank the men and women in blue: http://go.pardot.com/e/636291/4W-n9VhvEbs/3rjbhx/924735165?h=F1EDgGGu_7MFqwl_5vCnmc1ZpUWWiQVomimtr93wgMg

Rick Smith

Founder and CEO, Axon



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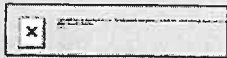
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From: Evidence.com <noreply@axon.com>
Sent: Wednesday, January 9, 2019 7:36 AM
To: Scott Snyder
Subject: Evidence.com Service Update

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EVIDENCE.COM SERVICE UPDATE

We experienced a disruption in general site navigation; however, the issue has been resolved and [Evidence.com](#) should now be 100% operational.

Our Engineering team will continue to investigate this issue to put in place preventative measures. Thank you for your patience and if you have any questions, please don't hesitate to contact our support team.

We are sorry for any inconveniences this may have caused.

Contact Customer Support Online: Click [Here](#)

US: 1-800-978-2737

UK: +44 1327 709 666

AU: 1-800-512-069

NZ: 1-800-005-161

Other: [your country code]-800-787-82878

Sincerely,

Axon

Protect Life



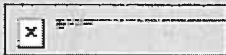
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From: Axon <donotreply@contact.axon.com>
Sent: Tuesday, January 8, 2019 11:06 AM
To: Scott Snyder
Subject: Last chance for our lowest price on Accelerate 2019.

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Register by January 14 to save up to \$200 on the leading public safety tech conference that 97 percent of 2018 attendees recommend.

At Accelerate, you will be surrounded by the best in public safety — meet up with colleagues from around the globe and learn from world-class speakers.

Choose from a range of sessions on topics affecting your community, such as officer health and well-being and crisis management. You will also get a deeper look into current and upcoming Axon technologies and have the chance to learn from over 30 other tech and public safety companies.

Lowest Price Guarantee

This is the lowest price we are offering on registration — get in while you can!

Need help justifying your trip? We've prepared an [email proposal](#) for you. All you need to do is copy and paste it into an email to your boss.

REGISTER NOW



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From: Axon <donotreply@contact.axon.com>
Sent: Thursday, December 20, 2018 10:06 AM
To: Scott Snyder
Subject: How you can band together this holiday season

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AXON JOURNAL

DECEMBER 2018

Happy holidays, everyone! It's the season of giving and togetherness, and we've put together a host of information to match that holiday spirit. Webinars, case studies, a limited time discount... we've got something for everyone in this issue of the Axon Journal.



LEARN HOW TO BAND TOGETHER TO TACKLE

BUDGET CONSTRAINTS

It's no secret that budget constraints are a constant inconvenience for law enforcement agencies. Long needs lists + short funds = under-quipped officers and potentially underserved communities. When faced with these problems, agencies must turn to out-of-the-box solutions – like partnering with other agencies to fill needs. Watch this webinar to learn more.

[WATCH THE WEBINAR](#)

USING MODERN TECHNOLOGY TO COMBAT DOMESTIC VIOLENCE

Domestic violence is a huge public health and social problem worldwide, often leading to long-term mental and physical health issues. To find out more about how police deal with domestic abuse cases, we ran a study on the Queensland Police Service in Australia. The numbers are startling: 25% of women in Australia experience domestic

violence while in a relationship, and Queensland law enforcement responds to 5,000 cases a week. Click or tap the link below to learn more about how body cameras have helped to deal with this important issue.

[CONTINUE READING](#)

PUSHING PREVENTION: *OXNARD, CA AXON CITIZEN CASE STUDY*

Oxnard PD implemented Axon Citizen for Officers in December of 2017 and leveraged Citizen for Communities as an early access partner in June of 2018. Soon after rolling out the service, the department realized the potential crime deterrence

possibilities in addition to the inherent time-saving and efficiency-adding conveniences. Click or tap the link below to learn more about Axon Citizen for Officers and the benefits that Oxnard PD has experienced.

[LEARN MORE](#)



IT'S NOT TOO LATE TO BE EARLY

Axon Accelerate 2019 will be here before you know it, and the window to claim your early bird discount is closing soon. We are offering \$200 off

the regular price with early bird pricing now through January 15th. Group pricing is available as well, with \$200 off the regular price for the first two attendees and \$499 off the regular price for each additional attendee. You can register now and pay in the new year.

Time is running out, so make your reservations to what last year's Accelerate attendees said was "the best conference they have ever been to."

[CLAIM YOUR DISCOUNT](#)

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From: Axon <donotreply@contact.axon.com>
Sent: Thursday, December 20, 2018 10:05 AM
To: Scott Snyder
Subject: Training Bulletin 20.2-05: Release of Training Version 21

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Important new information.

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Background: To ensure that our training accounts for the latest updates in technology and public-safety best practices, Axon periodically updates its training materials with important new information.

Version 21 of the TASER Instructor and User training courses has been released and is **effective January 14, 2019**. Version 21 supersedes all prior training revisions.

About Version 21

With the release of Version 21, Instructors will have the ability to receive certification on up to three Conducted Energy Weapons (CEW). We have reformatted the instructor course to provide more hands-on training with the weapons, in depth scenarios and Virtual Reality training. Students will also learn how to develop and safely implement scenarios, isolation drills and conduct teach-backs to hone their instructor skills. TASER X26P, X2 and TASER 7 CEW courses are included in Version 21 and TASER M26, X3 and X26 CEW courses are available upon request. The requirements for the certification courses have changed to the following:

- Instructor certification for the X26P, X2 and TASER 7 CEW is a total of 20 hours (4 hours online and 16 hours classroom with a Master Instructor). All students will be required to attend the full course to obtain certification or renew a certification (no separate “recertification” course). The fee for an Instructor certification is \$495 per student. We are continuing to offer the online option for internally conducted courses. Submit your request.
- Master Instructor and Instructor certifications will include certification on the TASER 7 CEW, and students may choose optional certifications on the X26P and/or X2 CEWs at no additional cost. Master Instructors must have all certifications in order to teach for Axon, and for consideration of Senior Master Instructor promotion.

Version 21 curriculum key updates include:

- TASER 7 CEW content
- Enhanced explanation of CEW technology as it relates to electricity and NMI
- IACP Model Policy
- Improved interactive online experience
- Conducted Electrical Weapon was changed to Conducted Energy Weapon
- Changes to Instructor and User Release requirements and other pertinent information from V20.2 Training Bulletins

Go to <http://go.pardot.com/e/636291/training-resources/3r7xpl/918383395?h=ociP1SJFNeQBPoySixCYXng2nSLwnTEJdNicuWerb98> to download all instructor resources. This folder contains the most recent warnings, user and instructor release forms, training forms, certificates, training drills and scenarios, videos and other instructor resources.

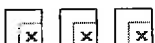
We will mail the Version 21 DVD to any instructor who is not able to download material due to agency policies. If you have any questions regarding this Training Bulletin, Version 21, download issues, or need to request a DVD, please contact the TASER Training Department at training@taser.com.

Thank you for your continued support of TASER CEWs!

Axon Academy - TASER Training

S.W. Kelly

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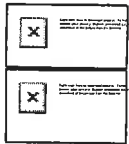
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Kelsey Barak

From: Evidence.com <noreply@evidence.com>
Sent: Wednesday, December 19, 2018 1:54 PM
To: Scott Snyder
Subject: Your Requested Evidence.com Identification Code

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Dear Scott Snyder (Badge ID: 717),

You recently requested a Evidence.com security code to be sent to this email account. To verify your identity, simply enter the code shown below into the appropriate field in Evidence.com for validation.



Sincerely,

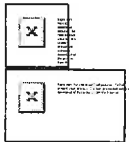
The Axon Team

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Kelsey Barak

From: Evidence.com <noreply@evidence.com>
Sent: Wednesday, December 19, 2018 9:18 AM
To: Scott Snyder
Subject: Evidence.com - Evidence Download Link

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FONTANA POLICE DEPT.

Dear Scott Snyder (Badge ID: 717),

The evidence you requested is ready to download. After clicking on the link below you will download 1 zip or iso files containing the requested evidence.

Please note that your access to this link will expire on December 22, 2018 9:11:34 (-08:00). Afterwards, you will need to reselect the evidence you wish to download in Evidence.com.

Download link:

[\[Click here to download\]](#)

Sincerely,
The Axon Team

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Kelsey Barak

From: donotreply@axon.com
Sent: Wednesday, December 19, 2018 8:51 AM
To: Scott Snyder
Subject: Thank you for contacting Axon

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Hello Scott Snyder,

As part of our commitment to providing a world class customer experience, we regularly ask customers to tell us how we are doing. To help us improve we would greatly appreciate if you could take a few minutes to provide us with feedback on our service today.

In regards to your recent case, 00302010, did our service meet your expectations?

[Click here to complete a brief survey.](#)

Thank you for your time and consideration.

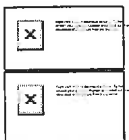
Regards,
Axon

Kelsey Barak

From: Evidence.com <noreply@evidence.com>
Sent: Wednesday, December 19, 2018 8:49 AM
To: Scott Snyder
Subject: Evidence.com Password Change Confirmation

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x



FONTANA POLICE DEPT.

Dear Scott Snyder (Badge ID: 717),

Your Evidence.com password was changed on Wednesday, December 19, 2018 at 08:49 AM from the IP address 192.146.186.102. If you intended to change your password, you can safely disregard this e-mail. If you did not change your password, please contact your agency administrator immediately.

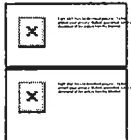
Sincerely,

The Axon Team

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From: Evidence.com <noreply@evidence.com>
Sent: Wednesday, December 19, 2018 8:47 AM
To: Scott Snyder
Subject: Your Requested Evidence.com Identification Code

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FONTANA POLICE DEPT.

Dear Scott Snyder (Badge ID: 717),

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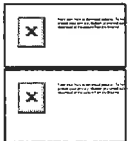


Sincerely,
The Axon Team

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From: Evidence.com <noreply@evidence.com>
Sent: Wednesday, December 19, 2018 8:46 AM
To: Scott Snyder
Subject: Evidence.com - Account credentials reset

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FONTANA POLICE DEPT.

Dear Scott Snyder (Badge ID: 717),

Your Evidence.com account credentials have been reset by administrator McNamara, Devin
(3a018f6e23d54686aed5db94).

Your temporary password is: [REDACTED]

- Copy the temporary password above and use it to log into fontanapdca.evidence.com
- You may receive a separate security code via automated text/phone call. Enter this code in the Dual Factor Code field and click "Sign In"
- You will be prompted to enter a new password and select new security questions.

If you have any questions, please contact your administrator.

Sincerely,
The Axon Team

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Kelsey Barak

From: Rick Smith <rick.smith@contact.axon.com>
Sent: Monday, December 17, 2018 9:33 AM
To: Scott Snyder
Subject: Your feedback = our pay

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Dear Customer,

You probably get a lot of survey requests, and I can understand if you ignore most of them (to be candid, so do I).

But I want you to know that I value your input so much, that part of my employee's pay is directly tied to the results of this survey. They are obsessed with making you successful and want to know how they're doing.

So as a personal favor, please take three minutes to let us know how we're doing.

LAUNCH SURVEY: http://go.pardot.com/e/636291/r-Z6BLJPY/3r412l/916054171?h=5mhuO7_nQFjZABJZ6CHZA2DXV_RbaxuL1mgE8vEFw7Y

You have my assurance that your feedback will represent hundreds of other customers and echo in the halls of the Axon headquarters.

Thank you for your service to our communities, and happy holidays to you and your family!

Rick Smith
Founder and CEO, Axon

P.S. As a small token of gratitude, we'll be randomly selecting 50 participants and giving them \$20 Amazon gift cards.

<http://go.pardot.com/emailPreference/636291/fd9ca24cfe3695f43ddf55f718d6e43a2beb18c3de31d4118ffd1c7d84ba72be/916054171>

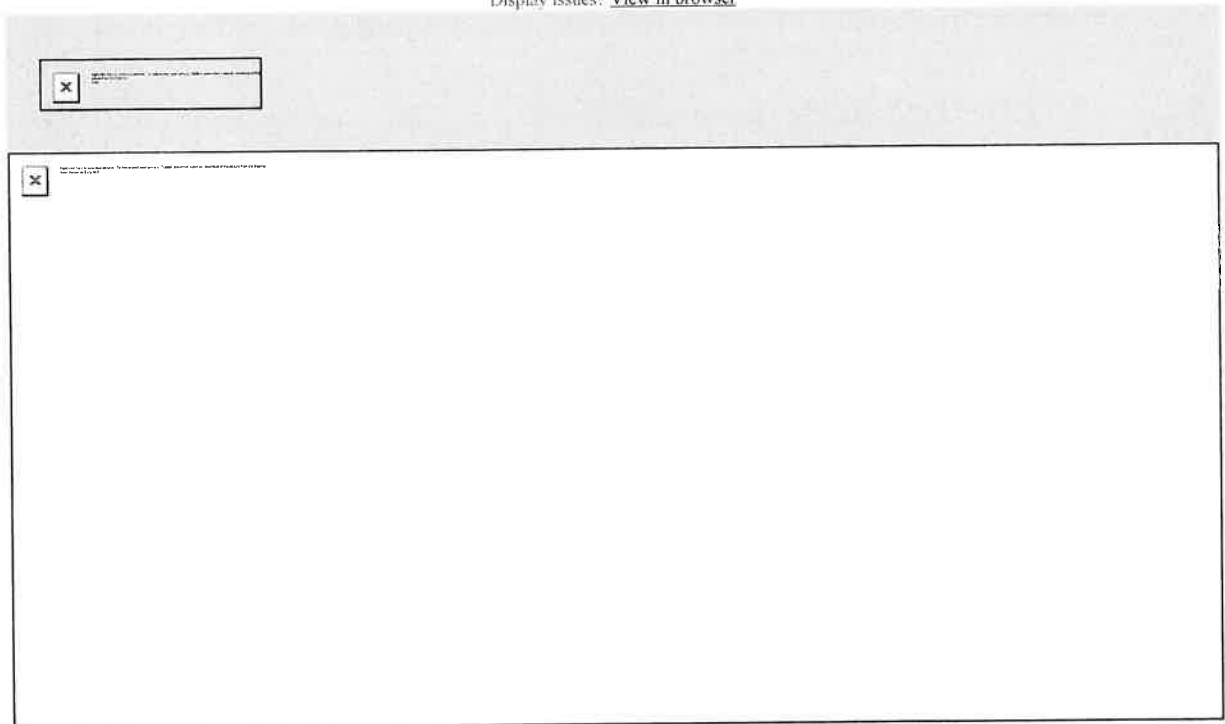
Kelsey Barak

From: Axon <donotreply@contact.axon.com>
Sent: Friday, December 14, 2018 10:18 AM
To: Scott Snyder
Subject: Get your early bird discount before it's gone

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Join us at Axon Accelerate 2019!

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GET THE BEST DEAL FOR THE BEST LAW ENFORCEMENT CONFERENCE AROUND

What's something that 97% of people would recommend? Ask people if they recommend breathing air and you'll likely get a percentage lower than this. Which makes it all the more incredible that 97% of last year's Axon Accelerate attendees

recommend this conference to their colleagues.

Axon Accelerate – the leading technology conference in public safety – is back again this year. And for a limited time we are offering \$200 off the regular price with early bird pricing – now through January 15th. Group pricing is available as well, with \$200 off the regular price for the first two attendees and \$499 off the regular price for each additional attendee. You can register now and pay in the new year.

January will be here before you know it, so make your reservations to what last year's Accelerate attendees said was “the best conference they have ever been to.”

See you in April 2019!

CLAIM YOUR DISCOUNT



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Kelsey Barak

From: Brad Sweeney <bsweeney@taser.com>
Sent: Thursday, December 13, 2018 10:15 AM
To: Scott Snyder
Subject: RE: Battery Quote
Attachments: Fontana Police Dept. - CA - Batteries.pdf

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Hi there Sgt. Snyder,

Thank you for your patients, attached is the quote you requested. Please review it for accuracy.

If it meets with your approval, sign, date, and send it back to me via fax (480-999-6158) or email. Please check to see that all items are correct before ordering, and ensure the billing and shipping addresses are correct.

****Please review the quote for accuracy with regard to weapon type, color, holster type, cartridge type, and quantities. Because these are law enforcement products used in critical use of force situations we are not able to accept returns.****

Let me know if you have questions!

Regards,

BRAD SWEENEY
TASER Inside Sales

O / 480.502.6228

AXON.COM

GET TASER 7, AXON BODY 3 AND AXON RECORDS ON OSP

From: Scott Snyder <ssnyder@fontana.org>
Sent: Tuesday, December 11, 2018 9:33 AM
To: Joseph Marioni <jmarioni@taser.com>
Subject: Battery Quote

Hello Sir,

Can I get a quote for 10 XPPM battery packs for our X26P Tasers please. Once I received the quote, I will turn it over to our finance office for purchase.

Thank you
Sgt. Snyder

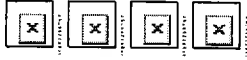


Scott Snyder

Sergeant • Fontana Police Department

City of Fontana • 17005 Upland Ave • Fontana, CA 92335

ssnyder@fontana.org • Office: (909) 356-3372



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17800 N 85th St.
Scottsdale, Arizona 85255
United States
Phone: (800) 978-2737

Q-193693-43447.756BS

Issued: 12/13/2018



Quote Expiration: 12/28/2018

Account Number: 107236

Start Date: 12/13/2018

Payment Terms: Net 30

Delivery Method: Fedex - Ground

SHIP TO

Scott Snyder
Fontana Police Dept. - CA
17005 Upland Avenue
Fontana, CA 92335
US

BILL TO

Fontana Police Dept. - CA
17005 Upland Avenue
Fontana, CA 92335
US

SALES REPRESENTATIVE

Brad Sweeney
Phone: (480) 502-6228
Email: bsweeney@taser.com
Fax: (480) 999-6158

PRIMARY CONTACT

Scott Snyder
Phone: 1-909-350-7700
Email: ssnyder@fontana.org

Group1

Item	Description	Quantity	List Unit Price	Net Unit Price	Total (USD)
Hardware					
11010	XPPM, SPARE CARTRIDGE BATTERY PACK, X26P	10	73.00	73.00	730.00
Subtotal					730.00
Estimated Shipping					0.00
Estimated Tax					56.58
Total					786.58
Grand Total					786.58

Axon's Sales Terms and Conditions

This Quote is limited to and conditional upon your acceptance of the provisions set forth herein and Axon's Master Services and Purchasing Agreement (posted at www.axon.com/legal/sales-terms-and-conditions), as well as the attached Statement of Work (SOW) for Axon Fleet and/or Axon Interview Room purchase, if applicable. Any purchase order issued in response to this Quote is subject solely to the above referenced terms and conditions. By signing below, you represent that you are lawfully able to enter into contracts. If you are signing on behalf of an entity (including but not limited to the company, municipality, or government agency for whom you work), you represent to Axon that you have legal authority to bind that entity. If you do not have this authority, please do not sign this Quote.

Signature: _____ Date: _____
Name (Print): _____ Title: _____
PO# (Or write N/A): _____

Please sign and email to Brad Sweeney at bsweeney@taser.com or fax to (480) 999-6158

Thank you for being a valued Axon customer. For your convenience on your next order, please check out our online store buy.axon.com

Quote: Q-193693-43447.756BS

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Axon Enterprise, Inc. All rights reserved.

Kelsey Barak

From: Axon Academy <training@axon.com>
Sent: Wednesday, December 12, 2018 4:50 PM
To: Scott Snyder
Subject: Reminder: Credential Expiration

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[Login](#)

×

Hello Scott Snyder,

Our records indicate you have credentials that are either expired or nearing expiration.

TASER CEW Instructor expired. <https://academy.axon.com/credentials/edit/44545/>

Sincerely,

The Academy Team

[Help desk](#)

×

From: Evidence.com <donotreply@axon.com>
Sent: Monday, December 10, 2018 7:58 AM
To: Scott Snyder
Subject: Evidence.com Service Update

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EVIDENCE.COM SERVICE UPDATE

Earlier today we experienced a disruption in service with our Axon Docks, Evidence Sync, Web Upload, and other upload mechanisms that caused uploads of log files to be delayed; however, the issue has been resolved. At this point all uploads are working again as normal.

Our Engineering team will continue to investigate this issue to put in place preventative measures. Thank you for your patience and if you have any questions, please don't hesitate to contact our support team.

Contact Customer Support Online: Click [Here](#)

US: 1-800-978-2737

UK: +44 1327 709 666

AU: 1-800-512-069

NZ: 1-800-005-161

Other: [your country code]-800-787-82878

Sincerely,

Axon
Protect Life



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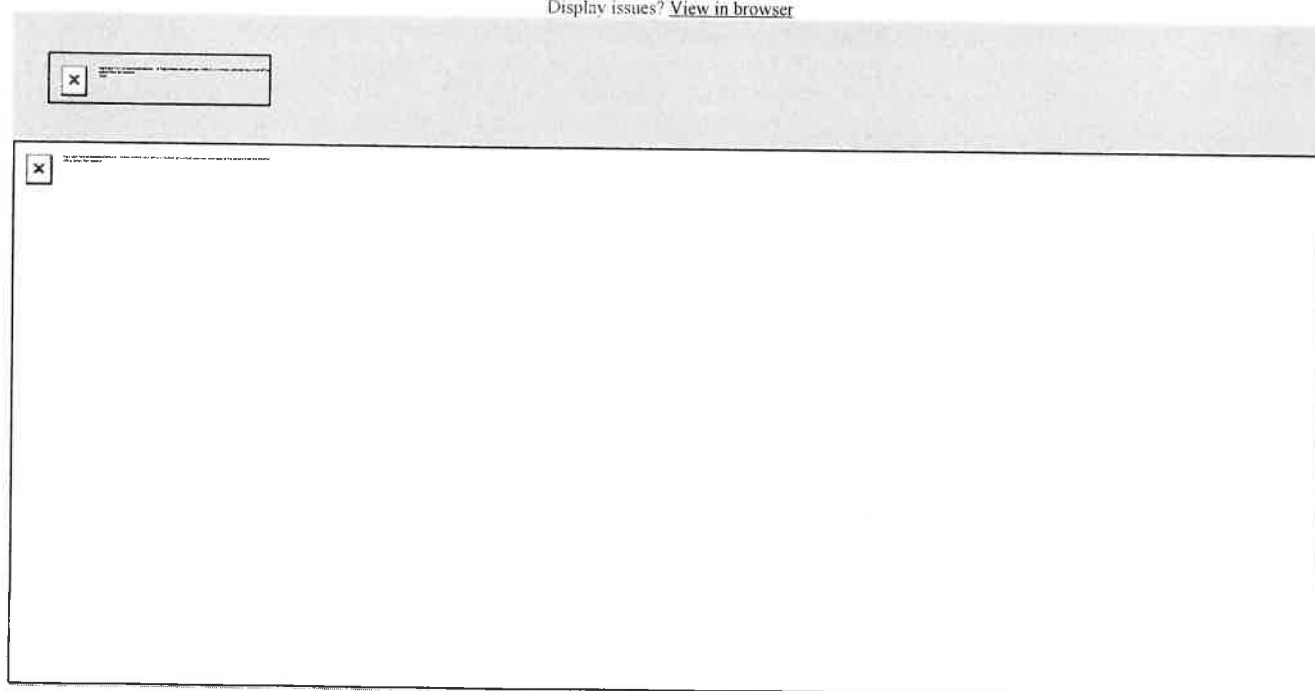
Kelsey Barak

From: Axon <donotreply@contact.axon.com>
Sent: Thursday, December 6, 2018 9:04 AM
To: Scott Snyder
Subject: Learn how you can make bulky line-item budgets a thing of the past

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You're invited to our Officer Safety Plan webinar

Display issues? [View in browser](#)



DISCOVER THE AXON “NETWORK EFFECT” WITH THIS WEBINAR

Cumbersome bureaucratic processes or bulky line-item budgets shouldn't stand in the way of keeping officers equipped with the most effective and most current public safety technologies. Unleash the power of the Axon network to keep officers and communities safer while saving critical budget by bundling our products and services.

Officer Safety Plans provide your agency with next generation devices – like TASER 7 and Axon Body 3. And they create process efficiencies by having devices and evidence management tools work seamlessly with officer-centric Axon Records – a new, innovative records management system that comes free for five years with any Officer Safety Plan.

You're invited to our 45-minute webinar at 1:00 pm EST on December 11th that will cover:

- Next Generation Devices - high-level overview of Taser 7 and Axon Body 3
- The Network Effect - Records, evidence management and devices working together
- Officer Safety Plans - options for your agency

We're excited to show how the combination of software and devices gives your agency the “The Network Effect” that helps keep police and communities safer. Click or tap the link below to sign up for the webinar.

REGISTER FOR THE WEBINAR TODAY

Date: Wednesday, December 11, 2018

Time: 1:00pm EST, 12:00pm CST, 11:00am MST, and 10:00am PST

Duration: 45 minutes — questions to follow

REGISTER HERE



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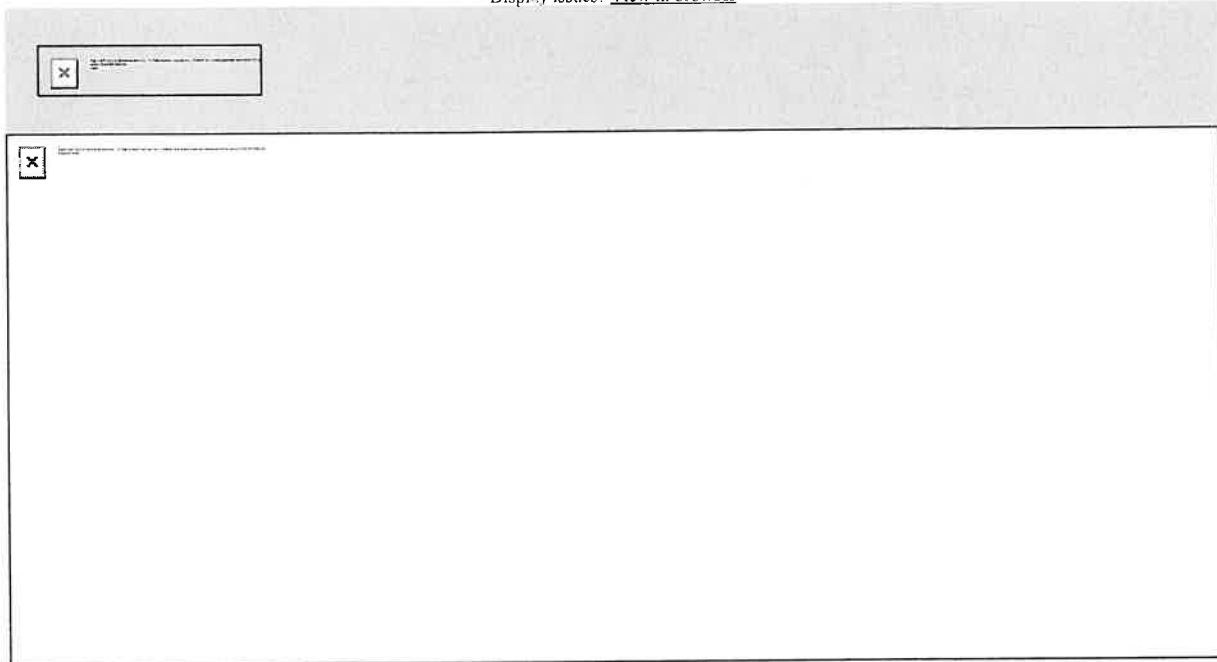
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From: Axon <donotreply@contact.axon.com>
Sent: Wednesday, December 5, 2018 9:03 AM
To: Scott Snyder
Subject: Give the Gift of Smart Self-Defense With 25% off the New TASER Pulse+

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WHAT'S BLACK AND YELLOW AND WRAPPED UNDER THE TREE? SAFETY.

Your family is fast-paced and connected. Your self-defense tool should be too.

The new TASER Pulse+ integrates wirelessly with mobile via the Noonlight mobile app to contact emergency dispatch when the device is fired. Pull the trigger and help is on the way.

Gift a TASER device this holiday season with 25% off all consumer TASER devices. Use the code **AxonLEFamily** at checkout.

SHOP NOW

This offer cannot be combined with any other offer and expires at 11:59 PM MST on December 20, 2018. Additional limitations may apply. Subject to change without notice.



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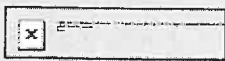
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From: Axon <noreply@axon.com>
Sent: Tuesday, December 4, 2018 5:05 PM
To: Scott Snyder
Subject: Evidence.com will be upgraded on December 11, 2018

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DECEMBER 2018 RELEASE ANNOUNCEMENT

Evidence.com will be upgraded on December 11, 2018

Axon's December release adds a number of small, but important, updates to Evidence.com and other Axon products. Many of this month's updates came to us as customer feedback, and we want to continue to encourage you to let us know what is working and what improvements we can make.

We do not expect any downtime during the update. Refer to the [Evidence.com Maintenance Schedule](#) on the Axon website for information on the update schedule times for your region.

What's coming in the December Evidence.com release:

- **Evidence.com Admin Page Updates**
 - This update separates the device setting pages into discrete entries, making it easier to find the device settings you are looking for, and adds a new page to manage bandwidth settings for the Evidence Upload XT application.
- **Axon Citizen Update**
 - This update improves the mechanism Axon uses to gather consent for using cookies on Axon Citizen for agencies in the United Kingdom and European Union.
- **Evidence Created and Evidence Deleted Reports Update**
 - To enable easier association between evidence and devices, we are adding the device serial number to the Evidence Created and Evidence Deleted reports. If your agency uses these reports with any automated tools, you may need to make minor modifications to ensure the

tools continue to work as intended. The change will add a Serial Number column (camera_serial_number) between the device_id column and the notes column for both reports.

- **Segmented Download Links General Availability**

- With the December release, we are pleased to announce the general availability of Segmented Download Links for all agencies. Please see the complete Release Notes for more information.

- **Resolved Issues**

- Each month we include a list of issues that have been resolved in Evidence.com. It can be easy to overlook these changes, but we want to encourage you to review this section of the release notes.

Other Axon product and field app updates:

- **Evidence.com Partner API Updates**

- This update adds the ability to get an evidence access link using the Evidence.com Partner API. Additionally, the revised Evidence.com Partner API Guide will include updated examples of how to user the filter search parameter.

- **Evidence Upload XT Update**

- An updated version of Evidence Upload XT will be released at the same time as the December Evidence.com release. The updated version will enforce the Evidence Upload XT Bandwidth Settings managed from the Evidence.com Admin page, allow users to set up folders for automatic file uploads to Evidence.com, and has general bug fixes and product improvements.

- **Axon View for iOS Update**

- Before the end of 2019, Axon will release an updated version of Axon View for iOS. This update will significantly simplify the process for pairing and reconnecting to an Axon Body 2 or Axon Flex 2 camera. Please see the complete Release Notes for more information.

- **Axon View XL Updates**

- An updated version of Axon View XL for Axon Fleet and Axon Fleet 2 will begin deployment on December 12. The updated version has changes to the View XL user interface, along with general bug fixes and product improvements. Please see the complete Release Notes for more information on the changes.

Coming Soon Announcements:

This section of the release notes provides advanced notice about major upcoming features, updates, and applications that might require new or updated agency processes. We want to both prepare you for and motivate you with our solutions' continuing progress.

- **TASER 7 Support in Evidence.com** - In January 2019 Axon will make support for TASER 7 Conducted Energy Weapons (CEW) generally available in Evidence.com. This support adds a new Inventory page (for tracking the health and status of TASER 7 handles, cartridges, and batteries) and an Administration page for controlling TASER 7 settings. If you have questions about accessing the Evidence.com TASER 7 pages before the January release, please contact your Axon representative.
- **Redaction Assistant** - In December Axon is launching early access for Redaction Assistant. Redaction Assistant is an add-on to the standard Axon Redaction Studio functionality. Redaction Assistant speeds up your redaction process by checking videos for common objects, such as license plates and video screens, and automatically adding mask segments to those objects. Once Redaction assistant has completed the check, Redaction Studio users can review and edit the mask segments as needed. This cuts down the amount of time you need to spend on tedious, repetitious tasks and lets you focus on more important parts of redaction. Additionally, Redaction Assistant's ability to identify objects will improve over time, further reducing the time needed for reviews and editing.
- **Axon Performance** - Body-worn camera programs produce vast amounts of data. Reviewing all that data can be an extremely time-consuming, manual, and paper-based process. Axon Performance allows agencies to take a more automated, data-driven approach to this work by guiding frontline supervisors through intuitive policy review workflows that highlight officer and squad performance based on agency defined criteria. Additionally, Axon Performance can assist agencies by selecting a randomized sample of body-worn videos for supervisor review, highlighting calls for service without a body-worn video, and surfacing uncategorized evidence that's scheduled for deletion. Axon Performance is currently in early access and will be released during the first quarter of 2019. See the [Axon Performance product page](#) for additional information and watch the release notes for additional product announcements.

VIEW COMPLETE RELEASE NOTES

If you have any questions about the information in this release, please contact Technical Support.

North America: [1-800-978-2737](tel:1-800-978-2737) ext 2

UK: [+44 1-327-709-666](tel:+44-1327-709-666)

Australia: [1-800-512-069](tel:1-800-512-069)

New Zealand: [1-800-005-161](tel:1-800-005-161)

International: See our [Contact Us](#) page

Email: support@axon.com

Sincerely,

The Axon Team

Protect Life

SECURITY NOTICE: Evidence.com will not send you emails that request your username, password, security questions, or any other sensitive information. If you receive an email requesting information, it is most likely an attempt to gain access to your account.

Furthermore, please verify that any hyperlinks in the message below begin with the proper URL e.g.

"<http://go.pardot.com/e/636291/2018-12-04/3qwl12/903087323>". All emails from Evidence.com will have your agency's logo and address you by "Firstname Lastname" and Badge ID. Please forward emails that appear suspicious to Help@Evidence.com



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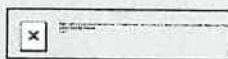
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From: Axon <donotreply@contact.axon.com>
Sent: Tuesday, December 4, 2018 10:03 AM
To: Scott Snyder
Subject: [Webinar Invite] Cut through procurement red tape

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Time: 1:00pm EST, 12:00pm CST, 11:00am MST, and 10:00am PST

Duration: 45 minutes — questions to follow

[REGISTER HERE](#)



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Kelsey Barak

From: Allen Sliper <asliper@axon.com>
Sent: Sunday, February 24, 2019 10:58 AM
To: Scott Snyder
Subject: Re: Axon Contract - evidence.com

Sgt. Snyder -

I apologize for not getting back to you as I thought I had done so. The only cancellation term is Termination for Non-Appropriations or a lack of funding. There is a negative effect, however, as it can affect the credit rating of the City. Since we are looking at about nine months it would probably make more sense to ride out the rest of the contract and change to Lite accounts at the end but please let me know how you'd like to proceed.

Sorry I didn't have better news but let me know if you have any further questions or how else I can assist.

Thanks,

Allen

ALLEN SLIPER
Senior Regional Manager, Southwest

858.353.3228

AXON.COM

On Feb 21, 2019, at 1:14 PM, Scott Snyder <ssnyder@fontana.org> wrote:

Any word on the contract info I requested?

Sgt. Snyder

Scott Snyder

Sergeant • Fontana Police Department
ssnyder@fontana.org • Office: (909) 356-3372

From: Allen Sliper <asliper@axon.com>
Sent: Friday, January 4, 2019 11:22 AM
To: Scott Snyder <ssnyder@fontana.org>
Subject: Re: Axon Contract - evidence.com

Sgt. Snyder -

I am looking into this now for you. Get back with you soon.

Allen

On Jan 3, 2019, at 8:26 AM, Scott Snyder <ssnyder@fontana.org> wrote:

Thank you for getting back. This time of year gets hectic for everyone, so no problem on the delay. Is there any fee's with cancelling the contract early?

Sgt. Snyder

Scott Snyder

Sergeant • Fontana Police Department
ssnyder@fontana.org • Office: (909) 356-3372

From: Allen Sliper [<mailto:asliper@axon.com>]

Sent: Wednesday, January 02, 2019 9:29 AM

To: Scott Snyder <ssnyder@fontana.org>

Subject: Axon Contract - evidence.com

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Thanks,
Allen

ALLEN SLIPER

Senior Regional Manager, Southwest

858.353.3228
asliper@axon.com

AXON.COM

Kelsey Barak

From: Allen Sliper <asliper@axon.com>
Sent: Thursday, February 21, 2019 12:14 PM
To: Scott Snyder
Subject: Automatic reply: Axon Contract - evidence.com

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Thank you for your email. I am currently out of the office returning Monday, February 25th. I will have limited access to email but please expect a delayed response.

For urgent matters, please contact Ben Rubke, Sales Director brubke@axon.com [REDACTED]

Thank you,

Allen

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From: Allen Sliper <asliper@axon.com>
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Scott Snyder

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From: Allen Sliper [<mailto:asliper@axon.com>]
Sent: Wednesday, January 02, 2019 9:29 AM
To: Scott Snyder <ssnyder@fontana.org>
Subject: Axon Contract - evidence.com

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Thanks,
Allen

ALLEN SLIPER

Senior Regional Manager, Southwest

858.353.3228
asliper@axon.com

AXON.COM

Kelsey Barak

From: Allen Sliper <asliper@axon.com>
Sent: Wednesday, January 2, 2019 9:29 AM
To: Scott Snyder
Subject: Axon Contract - evidence.com

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Sgt. Snyder –

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Thanks,
Allen

ALLEN SLIPER
Senior Regional Manager, Southwest

858.353.3228
asliper@axon.com

AXON.COM

Kelsey Barak

From: rma@axon.com
Sent: Monday, November 19, 2018 8:51 AM
To: Scott Snyder
Subject: Return Request - RMA Number: 336726

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The details of your return request are as follows:

RMA#: 336726

Scott Snyder
17005 Upland Ave
Fontana, California, 92335
United States
Email: ssnyder@fontana.org
Phone: 9093563372

Product type: X26P, Black
Serial number: X120093A0
Quantity: 1

Please retrieve all data, if applicable, from the device prior to returning. Axon is not responsible for lost data. If you need data from the device and you are unable to retrieve it, please re-submit your request for authorization on the website and include a note in the comments indicating the device as under investigation.

Shipping Instructions

- 1) If this is a Conducted Electrical Weapon (CEW), please leave the battery (DPM/LPM/Battery Tray/TASER CAM) in place which was present when the problem occurred.
- 2) For the C2 handle, please ensure the trigger guard is in the closed position. For all other handles, please tape the safety in the "down" (SAFE) position.
- 3) Pack product(s) securely, do not use shredded paper or packing popcorn.
- 4) INCLUDE A COPY OF THIS RETURN AUTHORIZATION FORM IN EACH PACKAGE.
- 5) Send package(s) via guaranteed/insured shipping (UPS, FedEx, etc) to:

Axon Enterprise, Inc.
Attn: RMA Department, RMA # 336726
17800 N. 85th Street
Scottsdale, AZ 85255-9603

6) Be sure to provide the RMA number listed above on the mailing label. Failure to provide the required information may delay the processing of your return.

7) PLEASE PRINT THIS EMAIL FOR YOUR RECORDS.

8) Please include proof of purchase with your return.

If you have any questions regarding the returns process, please feel free to contact us by calling 1-800-978-2737. Please be sure to have your RMA number when calling.

IMPORTANT NOTICE

RMA numbers are valid for 90 days from the date of issuance. If Axon does not receive the equipment to which the RMA number has been assigned within the allowed time frame, the RMA will be closed, and any equipment received bearing this RMA number after the expiration date will be returned AS IS. Please send your product in by 02/17/2019.

Kelsey Barak

From: Scott Snyder
Sent: Monday, February 25, 2019 8:00 AM
To: Candy Thomas
Subject: FW: Axon Contract - evidence.com

I received this from Axon yesterday. It sounds like they have us tied to the post on this contract. At least it is only for 9 more months.

Scott

From: Allen Sliper <asliper@axon.com>
Sent: Sunday, February 24, 2019 10:58 AM
To: Scott Snyder <ssnyder@fontana.org>
Subject: Re: Axon Contract - evidence.com

Sgt. Snyder -

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858.353.3228
aslipper@axon.com

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Sgt. Snyder –

Happy New Year. Sorry for the delay, it was a bit tougher to find answers with a lot of the internal team on vacation. I've been digging further regarding your request to move down to a Lite evidence.com account. It turns out that the PD bought 5 cameras and Pro e.com licenses in 2014 on a 5 year contract

that expires November 2019. To move down to a Lite account would require cancellation of your current contract. Let me know if this is an option you'd like to pursue or if you have any further questions at all.

Thanks,
Allen

ALLEN SLIPER
Senior Regional Manager, Southwest

858.353.3228
aslipper@axon.com

AXON.COM

Kelsey Barak

From: Scott Snyder
Sent: Wednesday, January 16, 2019 3:14 PM
To: Rachel Lopez
Subject: RE: Fontana PD Quote #Q-193693-43447.756BS

Got them, thank you. I was starting to think they vanished.

Scott

From: Rachel Lopez
Sent: Wednesday, January 16, 2019 3:09 PM
To: Scott Snyder <ssnyder@fontana.org>
Subject: RE: Fontana PD Quote #Q-193693-43447.756BS

I placed it on your desk. It was mixed in with a large order downstairs.

Rachel Lopez

Administrative Technician • Fontana Police Department
rlopez@fontana.org • Office: (909) 350-7749

From: Scott Snyder
Sent: Wednesday, January 16, 2019 3:08 PM
To: Rachel Lopez <rlopez@fontana.org>
Subject: RE: Fontana PD Quote #Q-193693-43447.756BS

Where was the box? I checked everywhere.

Scott Snyder

Sergeant • Fontana Police Department
ssnyder@fontana.org • Office: (909) 356-3372

From: Rachel Lopez
Sent: Wednesday, January 16, 2019 2:30 PM
To: Brad Sweeney <bsweeney@taser.com>
Cc: Scott Snyder <ssnyder@fontana.org>
Subject: RE: Fontana PD Quote #Q-193693-43447.756BS

Hi Brad,

The box has been located. Thank you for providing the information.

Thank you,
Rachel Lopez

Rachel Lopez

Administrative Technician • Fontana Police Department
rlopez@fontana.org • Office: (909) 350-7749

From: Brad Sweeney <bsweeney@taser.com>
Sent: Wednesday, January 16, 2019 12:52 PM
To: Rachel Lopez <rlopez@fontana.org>
Subject: RE: Fontana PD Quote #Q-193693-43447.756BS

TRACK ANOTHER SHIPMENT

037047473172319 

Delivered
Wednesday 12/26/2018 at 12:51 pm



DELIVERED

Signed for by: MERICA

GET STATUS UPDATES

OBTAIN PROOF OF DELIVERY

FROM

Scottsdale, AZ US

TO

Fontana, CA US

BRAD SWEENEY

TASER Inside Sales

O / 480.502.6228

AXON.COM

From: Rachel Lopez [<mailto:rlopez@fontana.org>]
Sent: Wednesday, January 16, 2019 12:48 PM
To: Brad Sweeney <bsweeney@taser.com>
Cc: Scott Snyder <ssnyder@fontana.org>
Subject: RE: Fontana PD Quote #Q-193693-43447.756BS

Thank you for getting back me Brad.
Could you please provide who signed for the package on that day?

Thank you,
Rachel

Rachel Lopez

Administrative Technician • Fontana Police Department
rlopez@fontana.org • Office: (909) 350-7749

From: Brad Sweeney <bsweeney@taser.com>
Sent: Wednesday, January 16, 2019 11:32 AM
To: Rachel Lopez <rlopez@fontana.org>
Cc: Scott Snyder <ssnyder@fontana.org>
Subject: RE: Fontana PD Quote #Q-193693-43447.756BS

Hi Rachel,

Sorry for not getting back to you. I just wanted to circle back and be sure you received the package? It shows that it arrived on 12/26.

Tracking number: 037047473172319

BRAD SWEENEY
TASER Inside Sales

O / 480.502.6228

AXON.COM

From: Rachel Lopez [<mailto:rlopez@fontana.org>]
Sent: Thursday, January 10, 2019 10:38 AM
To: Brad Sweeney <bsweeney@taser.com>
Cc: Scott Snyder <ssnyder@fontana.org>
Subject: Re: Fontana PD Quote #Q-193693-43447.756BS

Good Morning Brad,

Do you have an ETA on the battery order? Or do you have tracking info?

Thank you,
Rachel Lopez

Sent from my iPad

Rachel Lopez

Administrative Technician • Fontana Police Department
rlopez@fontana.org • Office: (909) 350-7749

On Dec 19, 2018, at 8:08 AM, Brad Sweeney <bsweeney@taser.com> wrote:

CAUTION - EXTERNAL SENDER - THIS EMAIL ORIGINATED OUTSIDE OF THE CITY'S EMAIL SYSTEM
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Rachel,

I have received your signed quote and placed it in to processing for you, thank you!

Taser has an estimated delivery time of roughly 2 weeks until you receive your shipment.

Please feel free to reach out if you need anything else at all.

Regards!

BRAD SWEENEY
TASER Inside Sales

O / 480.502.6228

AXON.COM

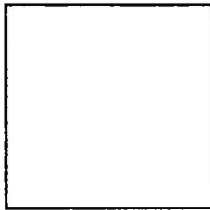
GET TASER 7, AXON BODY 3 AND AXON RECORDS ON OSP

From: Rachel Lopez [<mailto:rlopez@fontana.org>]
Sent: Tuesday, December 18, 2018 4:59 PM
To: Brad Sweeney <bsweeney@taser.com>
Subject: Fontana PD Quote #Q-193693-43447.756BS

Good Afternoon Brad,

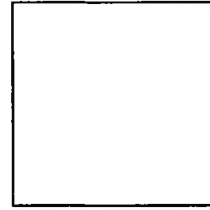
Attached is the signed quote I received from Sgt. Snyder for the battery pack order. Please let me know if you need anything else to proceed with the order.

Thank you,
Rachel Lopez



Rachel Lopez

Administrative Technician • Fontana Police Department
City of Fontana • 17005 Upland Ave • Fontana, CA 92335
rlopez@fontana.org • Office: (909) 350-7749



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Kelsey Barak

From: Scott Snyder
Sent: Wednesday, January 16, 2019 3:08 PM
To: Rachel Lopez
Subject: RE: Fontana PD Quote #Q-193693-43447.756BS

Where was the box? I checked everywhere.

From: Rachel Lopez
Sent: Wednesday, January 16, 2019 2:30 PM
To: Brad Sweeney <bsweeney@taser.com>
Cc: Scott Snyder <ssnyder@fontana.org>
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TRACK ANOTHER SHIPMENT

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GET STATUS UPDATES

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Scottsdale, AZ US

TO

Fontana, CA US

BRAD SWEENEY

TASER Inside Sales

O / 480.502.6228

AXON.COM

GET TASER 7, AXON BODY 3 AND AXON RECORDS ON OSP

From: Rachel Lopez [<mailto:rlopez@fontana.org>]

Sent: Wednesday, January 16, 2019 12:48 PM

To: Brad Sweeney <bsweeney@taser.com>

Cc: Scott Snyder <ssnyder@fontana.org>

Subject: RE: Fontana PD Quote #Q-193693-43447.756BS

Thank you for getting back me Brad.

Could you please provide who signed for the package on that day?

Thank you,
Rachel

Rachel Lopez

Administrative Technician • Fontana Police Department
rlopez@fontana.org • Office: (909) 350-7749

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To: Rachel Lopez <rlopez@fontana.org>
Cc: Scott Snyder <ssnyder@fontana.org>
Subject: RE: Fontana PD Quote #Q-193693-43447.756BS

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Tracking number: 037047473172319

BRAD SWEENEY
TASER Inside Sales

○ / 480.502.6228

AXON.COM

GET TASER 7, AXON BODY 3 AND AXON RECORDS ON OSP.

From: Rachel Lopez [<mailto:rlopez@fontana.org>]
Sent: Thursday, January 10, 2019 10:38 AM
To: Brad Sweeney <bsweeney@taser.com>
Cc: Scott Snyder <ssnyder@fontana.org>
Subject: Re: Fontana PD Quote #Q-193693-43447.756BS

Good Morning Brad,

Do you have an ETA on the battery order? Or do you have tracking info?

Thank you,
Rachel Lopez

Sent from my iPad

Rachel Lopez

Administrative Technician • Fontana Police Department
rlopez@fontana.org • Office: (909) 350-7749

On Dec 19, 2018, at 8:08 AM, Brad Sweeney <bsweeney@taser.com> wrote:

Rachel,

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Please feel free to reach out if you need anything else at all.

Regards!

BRAD SWEENEY
TASER Inside Sales

O / 480.502.6228

AXON.COM

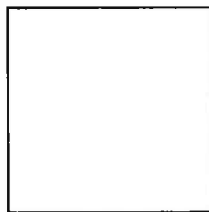
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Subject: Fontana PD Quote #Q-193693-43447.756BS

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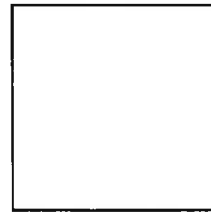
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Thank you,
Rachel Lopez



Rachel Lopez

Administrative Technician • Fontana Police Department
City of Fontana • 17005 Upland Ave • Fontana, CA 92335
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Kelsey Barak

From: Scott Snyder
Sent: Wednesday, January 16, 2019 11:50 AM
To: Rachel Lopez
Subject: Re: Fontana PD Quote #Q-193693-43447.756BS

I am out of the city for the next few hours. I tried call Taser 5 times last week and no one answered to help me. I have yet to get any package on my desk or been notified of its arrival.

Scott

On Jan 16, 2019, at 11:48, Rachel Lopez <rlopez@fontana.org> wrote:

Thank you for getting back me Brad.
Could you please provide who signed for the package on that day?

Thank you,
Rachel

Rachel Lopez

Administrative Technician • Fontana Police Department
rlopez@fontana.org • Office: (909) 350-7749

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Cc: Scott Snyder <ssnyder@fontana.org>
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AXON.COM

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Thank you,
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Sent from my iPad

Rachel Lopez

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AXON.COM

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Thank you,
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Kelsey Barak

From: Scott Snyder
Sent: Thursday, January 3, 2019 8:26 AM
To: Allen Sliper
Subject: RE: Axon Contract - evidence.com

Thank you for getting back. This time of year gets hectic for everyone, so no problem on the delay. Is there any fee's with cancelling the contract early?

Sgt. Snyder

From: Allen Sliper [mailto:asliper@axon.com]
Sent: Wednesday, January 02, 2019 9:29 AM
To: Scott Snyder <ssnyder@fontana.org>
Subject: Axon Contract - evidence.com

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Sgt. Snyder –

Happy New Year. Sorry for the delay, it was a bit tougher to find answers with a lot of the internal team on vacation. I've been digging further regarding your request to move down to a Lite evidence.com account. It turns out that the PD bought 5 cameras and Pro e.com licenses in 2014 on a 5 year contract that expires November 2019. To move down to a Lite account would require cancellation of your current contract. Let me know if this is an option you'd like to pursue or if you have any further questions at all.

Thanks,
Allen

ALLEN SLIPER
Senior Regional Manager, Southwest

858.353.3228
asliper@axon.com

AXON.COM

Kelsey Barak

From: Scott Snyder
Sent: Wednesday, January 2, 2019 10:13 AM
To: Candy Thomas
Subject: Fwd: Axon Contract - evidence.com

Can you find this contract and see if there is any fees to early termination?

Thanks,
Scott

Begin forwarded message:

From: Allen Sliper <asliper@axon.com>
Date: January 2, 2019 at 09:29:08 PST
To: "ssnyder@fontana.org" <ssnyder@fontana.org>
Subject: Axon Contract - evidence.com

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Thanks,
Allen

ALLEN SLIPER
Senior Regional Manager, Southwest

858.353.3228
asliper@axon.com

AXON.COM

Kelsey Barak

From: Scott Snyder
Sent: Tuesday, December 11, 2018 8:33 AM
To: Joseph Marioni
Subject: Battery Quote

Hello Sir,

Can I get a quote for 10 XPPM battery packs for our X26P Tasers please. Once I received the quote, I will turn it over to our finance office for purchase.

Thank you
Sgt. Snyder